## Treasury & Resources Comptroller of Income Tax

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8th June, 2005

Deputy R Duhamel Shadow Scrutiny Panel Chairman Scrutiny Office Royal Court House St Helier JE1 1DD

Our Ref: MC Your Ref:

Dear Deputy Duhamel

### SHADOW SCRUTINY PANEL GOODS AND SERVICES TAX

Thank you for your letter dated 20th May, 2005.

I am pleased to respond as follows:

## To question the data used in the reports used to support the introduction of the GST and to request further data.

This process was managed by others and my role was not central or important to the process so it seems to me that I am not the best person to answer this particular question. I think it would be best if you referred this question to Crown Agents and the Customs and Immigration Department. It seems to me that I also have to give you this same answer for the final bullet point relating to GST on the second page of your letter.

### To assess the efficiency of management of existing taxes in the States of Jersey.

I am pleased to report, on the basis of the evidence which I outline below, that the efficiency of management of existing direct taxes in the States of Jersey is, in my opinion, excellent. The 'cost per thousand of the population' of Jersey Income Tax, in 2002, was £47,142. The equivalent cost for Guernsey Income Tax was £55,800 and Isle of Man Income Tax £52,241. Reporting on these facts, the Jersey Evening Post commented '...it would appear the Island's tax collectors are efficient compared to elsewhere...the cost per 1,000 population of the Tax

Department was impressive...'. I can also confirm that the cost / yield ratio of Jersey Income Tax, i.e., the cost of running the Income Tax Office compared to tax revenues collected, in 2002, was 0.87%. The equivalent ratio for Guernsey Income Tax was 1.62% and Isle of Man Income Tax 2.59%. Although not directly comparable, the UK Inland Revenue cost / yield ratio for year of assessment 2002 / 2003 was 1.1%. In 2003, the 'cost per thousand of the population' of Jersey Income Tax was £49,259. The equivalent cost for Guernsey Income Tax was £61,926 and for Isle of Man Income Tax £56,551. It seems to me that these figures demonstrate beyond any reasonable doubt that the Jersey Income Tax Office is run very efficiently and effectively. These statistics are available for viewing on <a href="https://www.incometax.gov.je">www.incometax.gov.je</a>.

### To enquire as to the management arrangements to put into place with regard to: Zero / 10 etc.

Most of the matters you highlight are included as items on the Income Tax Office Projects Management Board which I chair. An up to date copy of the Projects Grid detailing all the projects under management is enclosed for your perusal - I have deliberately excised all our technical abbreviations, acronyms, references and shorthand in the final 5 columns for ease of understanding. All these projects are considered on a monthly basis as to progress on, for example, law drafting, staffing, training, accommodation, IS solutions, etc. You will see that the Income Tax Instalment System (ITIS) - I assume you are talking about ITIS when you say, and I quote, '...payment in instalments...' - has its own specific identity within the Projects Grid, and I also enclose, for your perusal, the actual ITIS project map. ITIS is also included as a key high level objective for the Income Tax Office in the Finance and Economics Committee Business Plan 2005 as well as being on the Committee's Balanced Scorecard as a Key Delivery. In relation to GST, a paper has been submitted to the Finance and Economics Committee which it will consider on 2<sup>nd</sup> June, 2005, to seek approval to start the implementation phase of this project and you will see that it also has a specific slot on the Projects Grid. I trust you will see, therefore, that adequate management arrangements are in place, and will continue to be put in place as and when required, to address all the matters you identify. I must confess, however, to some confusion as to why you have included the following in your question – '... the taxation of entities claiming not to undertake trade in the Island but registered there...'; '..tax enquiries...' and, finally, '...the collection of tax from 1(1)k residents...'. I am going to make some assumptions, therefore, as to what exactly these questions refer to and answer accordingly. On the taxation of entities claiming not to undertake trade in the Island but registered here, I assume you are talking about the current exempt company vehicle. If so, I can confirm that, if an exempt company vehicle trades in Jersey through an established place of business, it is taxable on these profits at 20%, in addition to paying the exempt company fee of £600. In relation to tax enquiries, I assume that is a reference to the investigations carried out on those who try to evade income tax. If so, I can confirm that, over the last 15 years, undisclosed income and profits of £94 million

have been brought into charge and back taxes and penalties of £16 million collected. In addition, 8 tax fraud prosecution files were referred to Her Majesty's Attorney General in the last 12 years, all of which were successfully prosecuted in the Royal Court. Finally, you enquire about the collection of tax from 1(1)k residents. I can confirm that 1(1) tax collection is handled in the same manner as for any other taxpayer, There is no special or different tax collection system for 1(1)k's. You will also know, of course, that the so called 'deals' which were entered into with 1(1)K's in the past no longer exist, all new 1(1)k's now having to pay tax under the provisions of Article 135A of the Income Tax (Jersey) Law. As for my experience of the 'tax gap' between theoretical and actual tax collection you will see that I have some experience of it due to investigations work, as outlined earlier, but, if you are referring specifically to the 'black economy' in Jersey, which I assume you are, it seems to me that, by its very nature, it is extremely difficult to make any accurate predictions about the tax gap between what tax should be collected and what tax is collected. I am not aware of any firm statistical evidence available in Jersey to enable me to give a definitive answer to your question.

I hope all this helps.

I will be happy to appear before you in person to answer questions if you think that would assist.

Yours sincerely,

Malcolm Campbell, BA., FTII., FCMI

Comptroller

Direct Dial: 44 (0) 1534 603305 Email: m.campbell1@gov.je

Web: www.gov.je

# INCOME TAX OFFICE PROJECTS MANAGEMENT BOARD

Project priority	Project title	Relevant vear of	Law draft	npletion dates for	š	Staff	Accommodation	Computer	Evaluation	Risks/Issues/Impact
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	System - ITIS		(Amendment ) No 24 Law	Public presentations 13/05/05 Division CD release 12/9/05 Release bundle 1 16/08/05 Release bundle 2 14/10/05 Release bundle 2 14/10/05 Fully operational 12/12/05 Enhancements 31/05/06. For further detail see formal project	IS Division					
	Restriction of	2006	2006 Completed.	As above	As above Personal Tax Division					
	tor		Amendment)							
	mporary residents								,	
8	Goods & services tax -	2008	2008 Probable in Budget Dec. 2006	Paper to FEC for 2nd June, 2005 Comptroller	Comptroller					
3	Withdrawal of	2004 Done	Done	See Completed list Concession and	Concession and		ļ			
	relief /				Practice Booklet : May 2005					
	mortgage interest tax									·
4	Benefits in kind		2004 Done	See Completed list	See Completed list Personal Tax Division					
ζī	Withdrawal of	2006	2006 Completed -	States Assembly 'in principle' Personal Tax Division	Personal Tax Division					
	for the higher		withdrawn	Dec. 2005 approval still required						
	paid - 20% means 20%		Dec. 2004	for legislation Operational : 10/12/2005						
6	0% / 10% corporate rates	2009	2009 Proposed for Dec. 2006 Budget	0% Non finance, 10% Finance, Business Tax Division Software completion by mid-2008	Business Tax Division			i.		
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	provisions for		Budget	completion date is mid-2008						
	participators									

# INCOME TAX OFFICE PROJECTS MANAGEMENT BOARD

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		document processing				Tax Divisions			•		

# INCOME TAX OFFICE PROJECTS MANAGEMENT BOARD

Project priority and relevant project	Project title	Relevant year of assessment	Law draft	Law draft Key completion dates for project	ration	Staff requirements	Accommodation requirements	<del> </del>	Computer software & hardware requirements	Computer Evaluation Risks/Issues/Impact software & and /Doc Ref. hardware 'wash-up' requirements completion
13	Axminster House staff to move to Cyril Le Marquand House	N/A	N/A	Axminster House lease ceases IS Division June 2006	IS Division					
14	Tax repayments interface	N/A	N/A	Test file with JD Edwards system IS Division	IS Division					

Withdrawal of higher child allowance for those attending Highlands		Late filing fee	Renefits in kind	Withdrawal of interest tax relief /mortgage interest tax relief	
ent) No 24 Law	d. Income Tax (Amendm	2003 Complete	2004 Complete d	2004 Complete d	Relevant Law year of draft assessmen t
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	Changes required to Tax Return notes & Assessing guidelines for YOA 05. Existing beneficiaries grandfathered.	al Individuals: New style Reminder: 20/5/05Comp 2nd week Dec. To itonal Agents: include LFF, LPS & 20/7/04Comp tax bill outstanding for Alpha coding: current year: 30/8/04Comp Inform staff of working Close: 11/04 practice. ALL COMPLETE	CD: 14/01/05Comp Impacts on: Employer rms: 20/12/04Comp Returns, Tax Returns lace: 3/11/04Comp & Notice of ha coding: 29/10/04 Assessment (NOA). I BIK data: 30/11/04 New BIK Returns, perational: 1/12/04 New BIK processes, rms & Assessments: Addition to PTD SI 1/05 manual Close: 10/05	Jrn changes: All Tax Returns. 8/04Comp. Forms R10 & R62. (Tax Returns Complete for posting): Concession&Practice 10/04 Comp. Booklet: May 05 new forms in : mid Nov 04 Close: 12/04	Administration responsibility
					Staff requirements
					Accommodation requirements
				:	Computer software & hardware requirements
			May-05	,	Evaluation and 'wash-up' on completion
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Tracked: 12/05/05		Page 1				
10%					Baselined -18/03/05	Baselin
20/		Fri 24/06/05	Mon 21/02/05	90 days	Design for Bundle 2	33
		Fri 14/10/05	Mon 21/02/05	170 days	Bundle 2	32
	AM Dogston	Fri 30/12/05	Fri 16/09/05	76 days	LIVE: Administration of ER requests etc.	3
		Mon 28/11/05	Tue 01/11/05	20 days	LIVE : Send electronic ERs to employers	2 2
		Thu 27/10/05	Thu 27/10/05	0 days	Consent period (6 weeks)	29
		Fri 16/09/05	Fri 16/09/05	0 days	LIVE: ER & Consent form sent out	28
		Fri 30/12/05	Fri 16/09/05	76 days	Effective Rate LIVE	27
		Fri 28/10/05	Mon 05/09/05	40 days	LIVE : Appeal period	26
	A NAME OF THE OWNER	Mon 05/09/05	Mon 05/09/05	0 days	LIVE : NOA released.	25
<b>4</b>		Fri 28/10/05	Mon 05/09/05	40 days	Operational Dates	24
15		Tue 16/08/05	Tue 16/08/05	0 days	Implement Bundle 1	23
700		Fri 05/08/05	Mon 13/06/05	40 days	UAT of Bundle 1 (ER calc, POA, Non Liable)	22
55		Fri 24/06/05	Mon 18/04/05	50 days	Development of Bundle 1	21
<b>*</b>	50%	Fri 13/05/05	Mon 21/02/05	60 days	Design for Bundle 1	20
333		Tue 16/08/05	Mon 21/02/05	126 days	Release Bundle 1	19
		Mon 12/09/05	Mon 12/09/05	0 days	Release of CD	18
		Fri 09/09/05	Mon 22/08/05	15 days	Production development	17
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		Mon 12/09/05	Mon 21/02/05	145 days	Employer Returns Release	12
	50%	Wed 08/06/05	Thu 14/04/05	40 days	Test Data & Processes for UAT	11
30/06		Thu 30/06/05	Thu 30/06/05	0 days	All staff contracted	10
	100%	Thu 28/04/05	Tue 12/04/05	13 days	Presentations to employers	9
-		Fri 27/05/05	Fri 27/05/05	0 days	Distribution of Flyer	8
		Mon 16/05/05	Mon 04/04/05	31 days	Flyer to individuals & employers	7
	100%	Thu 03/03/05	Mon 21/02/05	9 days	ITIS Guidelines published	တ
	100%	Wed 30/03/05	Mon 21/02/05	28 days	XML Spec published (contact s/w houses)	ζī
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Page 2			Wed 31/05/06		Tue 13/12/05	Tue 13/12/05	Tue 06/12/05	Tue 15/11/05	Tue 13/12/05	Fri 14/10/05	Fri 07/10/05	Fri 19/08/05	Finish	t (Approv
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	27/10	0 days	Consent period (6 weeks)	29
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	0%	76 days	Effective Rate LIVE	27
	0%	40 days	LIVE : Appeal period	26
	05/09	0 days	LIVE : NOA released.	25
	0%	40 days	Operational Dates	24
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		40 days	UAT of Bundle 1 (ER calc, POA, Non Liable)	22
		50 days	Development of Bundle 1	21
		60 days	Design for Bundle 1	20
	•	126 days	Release Bundle 1	19
	<b>12/09</b>	0 days	Release of CD	18
	2270%	15 days	Production development	17
		30 days	Trial of CD/Paper external	16
		20 days	UAT of CD/Paper Employer Returns	15
		30 days	CD & Paper development to UAT	14
		50 days	CD & Paper designed	13
	40%	145 days	Employer Returns Release	12
		40 days	Test Data & Processes for UAT	11
		0 days	All staff contracted	10
		13 days	Presentations to employers	ဖ
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		31 days	Flyer to individuals & employers	7
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<b>♦</b> 13/12	0 days	System & Procedures Ready for Live Operation	41	I
◆ 13/12	0 days	Implement re-work components (end to end)	6	<del></del>
	15 days	Development Re-work & Test	39	
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14/10		Implement Bundle 2	36	
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